

Complain Registration Flow

The image shows a web-based complaint registration form with several sections and callout boxes:

- Complainant needs to select Form M for Filing Complain to Regulatory Authority:** Points to the 'Form Type' section with radio buttons for 'Complaint Form M' and 'Complaint Form N'.
- Application to Adjudicating Officer:** Points to the 'Form Type' section.
- Complainant needs to give information about apartment/plot/project:** Points to the 'Particulars of Project & Plot/ Apartment' field.
- Agreement and payment details needs to be uploaded by complainant for further proceedings:** Points to the 'Agreement for Sale' and 'Details of Payments' file upload fields.
- Required fee for complain registration would automatically get calculated, which needs to be paid by complainant as fee:** Points to the 'Amount [In Indian Rupees]' field in the 'Payment Details' section.
- After filling up the form, press SAVE button to get unique complain number in the format M-PRO-2018-00001:** Points to the 'Submit' button at the bottom of the form.

The form includes the following fields and sections:

- Complaint Details:**
 - Form Type* (Complaint Form M, Complaint Form N)
 - Non-Applciant* (Promoters, Real Estate Agents, Both)
 - Date of Filing [Ex: YYYY-MM-DD]* (2018-03-06)
 - Complainant Name*
 - Complainant Address*
 - Complainant Mobile Number*
 - Complainant Email Address*
 - Type of Complaint* (Select Type of Complaint)
 - Complainant Related To* (Select Complainant Related To)
 - Particulars of Project & Plot/ Apartment*
 - Detailed Facts of Complaint*
 - Relief Sought*
 - Date of Allotment [Ex: YYYY-MM-DD]* (YYYY-MM-DD)
 - Total Price Agreed [In Indian Rupees]*
 - Payment made so far [In Indian Rupees]
 - Agreement for Sale* (Choose File, No file chosen)
 - Details of Payments* (Choose File, No file chosen)
 - Attachment* (Choose File, No file chosen)
- Non-Applciant Details:**
 - Non-Applciant Name*
 - Non-Applciant Email Address*
 - State* (Select State)
 - Non-Applciant Address*
 - Project Name*
 - District* (Select District)
 - Non-Applciant Telephone Number*
 - Nature of Complaint*
 - Tehsil* (Select Tehsil)
- Payment Details:**
 - Bank Name* (Select Bank Name)
 - Demand Draft Number*
 - Payment Date [YYYY-MM-DD]* (YYYY-MM-DD)
 - Amount [In Indian Rupees.] (1000)
- Declaration:**
 - The complaint declares that the subject matter of claims falls within the jurisdiction of the Regulatory Authority.
 - The complainant further declares that the matter regarding which this complaint has been made is not pending before any Court of Law, Consumer Court tribunal(s).
 - I do hereby verify that the details entered above are true to my personal knowledge and belief and that I have not pressed any material fact(s).
- Submit** button

NOTE: All fields with Astrix sign * are compulsory to be field by Complainant.